



HG Series

High Resolution Digital Crane Scale

User Guide

Version: V1.0

# Content

1. Safety Guide.....	1
2. Features.....	1
3. Specifications.....	2
4. Capacity.....	2
5. Display & Keys.....	3
Scale Keys.....	3
Remote Keys.....	3
Indicators.....	4
Message.....	4
6. Operations.....	5
On/Off.....	5
Zero.....	6
Tare In / Tare Out.....	6
Lock / Unlock.....	7
Accumulate.....	7
View.....	7
Delete.....	7
Clear.....	8
Unit Switch.....	8
Tare Set.....	8
Resolution Switch.....	8
Battery Power View.....	9

7. User Setup.....	9
Resolution.....	9
Auto-Off Time.....	10
Idle Time.....	10
Brightness / Backlight.....	11
Anti-Motion.....	11
8. Calibration.....	11
9. Battery Maintenance.....	14
10. Troubleshooting.....	15

Please read this manual carefully before using.

## 1. Safety Guide

**For good performance and precise measurement, be careful with daily operation and maintenance.**

- ① Do NOT overload scale. This will damage loadcell and void warranty.
- ① Do NOT leave load hung on the scale for long. This will decrease scale's accuracy and shorten loadcell's life.
- ① Inspect shackle and hook before using. Check clips, pins and screws regularly.
- ① Check battery frequently. When scale runs out of power, charge battery with its dedicated charger or replace it with a full one.
- ① Rotate load rather than scale if needed.
- ① Do NOT use scale under thunder or rain.
- ① Hang scale on shelf in dry and well-ventilated room. Do NOT place scale on the ground directly.
- ① Do NOT attempt to repair scale yourself. Contact your local representative.

## 2. Features

**This scale is a combination of sound and proven mechanical design, with today's most advanced electronics to provide a superb feature set. It is versatile, reliable, accurate and easy to operate.**

- ☑ **Superb Quality.** Strictly in accordance with OIML R76, Chinese GB/T11883-2002 national standards, and European CE directives.
- ☑ **Great Safety.** Aluminum-casting case, high firm hook and ring,

dedicated weighing loadcell for safety installation.

- ☑ **Strong Reliability.** Cutting-edge technology, quality integrated circuit for high performance and long time stability.
- ☑ **Broad Applicability.** Popular and applicable in storage, textile, metallurgy industry, and so forth.
- ☑ **Easy to Use.** Ultra-red remote controlling design. Easy to operate on the scale or in distance.
- ☑ **Complete Function.** Division switch, unit conversion, automatic power save, battery inspection, idle mode, tare set, etc.

### 3. Specifications

Accuracy Class	Chinese GB/T 11883-2002 Class III Equivalent to OIML R76
Tare Range	100% F.S.
Zero Range	4% F.S.
Stable Time	≤10sec
Overload	100% F.S. + 9e
Safety Load	125% F.S.
Ultimate Load	400% F.S.
Battery	6V/10Ah lead acid battery.
Charger	AC110V input, DC9V/1500mA output
Op. Temp.	-10°C ~ +40°C/14 ~ +104° F
Op. Humidity	20°C (68° F) ≤90%
Display	38.1mm (1.5inch) or 30mm (1.2inch) LED 35mm (1.37inch)HTN LCD


### 4. Capacity

model	max. cap.	min. cap.	resolution	division
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HG-1T	1,000kg/2204lb	10kg/22.04lb	0.5kg/1.10lb	2,000
HG-2T	2,000kg/4409lb	20kg/44.09lb	1kg/2.20lb	2,000
HG-3T	3,000kg/6613lb	20kg/44.09lb	1kg/2.20lb	3,000
HG-5T	5,000kg/11023lb	40kg/88.18lb	2kg/4.40lb	2,500
HG-10T	10,000kg/22046lb	100kg/220.04lb	5kg/11.02lb	2,000
HG-15T	15,000kg/33069lb	100kg/220.04lb	5kg/11.02lb	3,000
HG-20T	20,000kg/44092lb	200kg/440.92lb	10kg/22.04lb	2,000












## 5. Display & Keys

### Scale Keys


key	name	function
	ON/OFF	press for 1sec, power-on scale.
		press for 1sec, power-off scale.
		exit without saving
	TARE	tare in/out
		with  , tare set
		right scroll digital

### Remote Keys

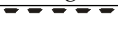

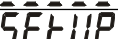
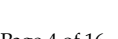
key	name	function
	Zero	zero scale
		with  , unit switch
		increase digital
	Tare	tare in/out
		with  , tare set
		right scroll digital

	Hold	lock/unlock
		With  , enter User Setup confirm
	Acc	accumulate weight
		with  , switch resolution decrease digital
	Del	delete last weight
		with  , clear all weight
		left scroll digital
	View	view accumulated weight
		with  , view battery power
	F1	NC
	Off	press for 1sec, power-off scale.
		exit without saving
	2nd	2nd function
		exit and save

**Indicators**

indicator	name	note
	stable	lit when weight is stable
NET	tare	lit when scale is tared



**Message**

message	stand for	note
		weight over range
		detect weight
		weight below range
	SETUP	User Setup


<i>End</i>	END	save and exit
<i>off</i>	OFF	power off
<i>ouLd</i>	OVerLoaD	overload, exceeds 100% F.S. + 9e
<i>2nd</i>	2ND	2nd function
<i>hoLd</i>	HOLD	scale is locked
<i>UnStb</i>	UNSTaBlE	load not stable
<i>tArE</i>	TARE	scale is tared
<i>Un KG</i>	UNit KG	kg
<i>Un Lb</i>	UNit LB	lb
<i>UnUSr</i>	UNit USeR	User Unit
<i>l nuLd</i>	INVaLiD	invalid operation
<i>ACC</i>	ACCumulate	accumulate weight
<i>noACC</i>	NO ACCumulate	no weight accumulated
<i>noDEL</i>	NO DELeTe	no weight deleted
<i>dEL</i>	DELeTe	delete last weight
<i>CLEAR</i>	CLEAR	delete all weight
<i>P0000</i>	Password	Password mode

## 6. Operations









### On/Off

- Press "on/off" for 1sec, power-on scale.
- Scale performs initialization and boot-up testing, then display flashes 3 times, and displays max. cap., battery power, then detects weight and Auto-Zero.
-  For information about Auto-Zero, refer to Scale Setup in Technical Manual.
- Press "on/off" or  for 1sec, power-off scale.













-  Scale displays battery power and off message, then cut off power.



### Zero

- Press , zero scale.
-  Indicator  lights on.
-  Scale must not be locked, otherwise *hold* displays.
-  Scale must be stable, otherwise *UnStb* displays.
-  Scale must not be tared, otherwise *TARE* displays.
-  Weight must be in Manual-Zero Range, otherwise *-----* displays.
-  For information about Manual-Zero Range, refer to Scale Configuration in Technical Manual.



### Tare In / Tare Out

- In gross mode, press **TARE** or , tare scale.
-  Indicator **NET** lights on.
-  Scale must not be locked, otherwise *hold* displays.
-  Scale must be stable, otherwise *UnStb* displays.
-  Weight must exceed 0, otherwise *-----* displays.
-  Weight must be lighter than 100% F.S., otherwise *-----* displays.
-  Tare will reduce the apparent overloading range of scale. For example, if a 5000\*2kg(4.4lb) scale has a 1000kg (2204lb) container as tare, the scale will overload at a new weight of 4018kg(8858lb) (5000 – 1000 + additional 9 divisions).
- In net mode, press **TARE** or , tare scale out.
-  Indicator **NET** lights off.
-  Scale must not be locked, otherwise *hold* displays.





### Lock / Unlock

- ✓ Press , lock scale.
- ⓘ Scale must be stable, otherwise *UnStb* displays.
- ✓ Press , unlock scale.



### Accumulate

- ✓ Press , accumulate current weight.
-  *ACC* displays, indicating weight is accumulated. Scale uses displayed weight, so gross or net weight is added into the same accumulator.
- ⓘ Scale must not be locked, otherwise *hold* displays.
- ⓘ Scale must be stable, otherwise *UnStb* displays.
- ⓘ Weight must exceed 0, otherwise *-----* displays.
- ⓘ Scale must return zero before new weight can be accumulated, otherwise *lnuLd* displays.

### View



- ✓ Press , enter View mode.
-  Display flashes accumulated weight.
- ⓘ Scale must not be locked, otherwise *hold* displays.
- ⓘ If accumulated weight is zero, *noACC* displays.
- ✓ Press , to view high 5-digital and low 5-digital.
- ✓ Press , exit View mode.

### Delete



- ✓ Press , delete last accumulated weight.
-  *dEL* displays, indicating last accumulated weight is deleted. Delete function only deletes the last weight.
- ⓘ Scale must not be locked, otherwise *hold* displays.
- ⓘ If last accumulated weight has been deleted, *nodEL*

displays.






### Clear

- ✓ Press , then press , clear all weight.
- ☐ **CLEAR** displays, indicating all weight is cleared.



### Unit Switch (The default boot unit is pounds).

- ✓ Press , then press , switch unit in between kg, lb, USR.
- ☐ When unit switches to kg, **Un KG** displays, When unit switches to lb, **Un Lb** displays, .When unit switches to USR, **UnUSR** displays.
- ⓘ Unit Switch changes unit temporarily. Scale does not save unit unless System Unit is changed.
- ➔ For more information about USR, refer to Scale Configuration in Technical Manual.

### Tare Set




- ✓ In gross mode, press , then press , enter Tare Set mode.
- ☐ Scale displays 00000, waiting for user input.
- ✓ Press , and , input weight. Press , enter weight.
- ☐ Indicator **NET** lights on.
- ⓘ Scale must be in gross mode, otherwise **TARE** displays.
- ⓘ Weight must exceed 0, otherwise **-----** displays.
- ⓘ Weight must be lighter than 100% F.S., otherwise **-----** displays.

### Resolution Switch





- ✓ Press , and then press , switch display resolution.
- ☐ Scale displays new resolution.
- ☐ High resolution offers better accuracy at the cost of longer

measuring time and stricter requirement of load's stability.

Designed to meet the OIML R76's directive, the scale has the best (default) performance at 2000 to 3000 division.

-  Resolution Switch changes the apparent overloading range of scale. For example, if a 3000\*1kg(2.20lb) scale is switched to 3000\*0.5kg(1.10lb), it will overload at 3004.5kg(6623.7lb) (3000 + 9\*0.5), while by default, it overloads at 3009kg(6633lb) (3000 + 9\*1).
-  Default resolution will be restored next time when scale is powered on or enter User Setup. To save changes in resolution for later, enter User Setup and change Resolution.
-  For information about Resolution, refer to User Setup.






### Battery Power View

- Press , and then press , to view battery power.
-  Scale displays battery voltage, for example, **U 6.38** indicating 6.38V.
-  For information about battery, refer to Battery Maintenance.


## 7. User Setup

- Press , and then press , enter User Setup mode.
-  Message **SETUP** displays.
- Press , enter Resolution.






### Resolution

-  Scale displays resolution to be set. For example, **E 0.5** indicating resolution is set to 0.5.
- Press , and , change resolution.
- Press "on/off" or , exit without saving. Press , exit and






save.

- Designed to meet the OIML R76's directive, the scale has the best (default) performance at 2000 to 3000 division.
- Press , enter Auto-Off.






### Auto-Off Time

- Scale displays auto-off time, e.g., *oFF 15* indicating 15min.
- Press , and , change Auto-Off time.
- Press "on/off" or , exit without saving. Press , exit and save.
- Auto-Off function maximizes scale's battery life against people's carelessness not to power off scale when it's not working. Auto-Off starts countdown timer when there's no action or load is stable. Any key pressing or motion in load restarts countdown timer.
- Auto-Off time can be set to: 0 (never auto-off), 5min, 15min, 30min, 60min.
- Press , enter Idle Mode.






### Idle Time

- Scale displays idle time, e.g., *1 dL 30* indicating 30sec.
- Press , and , change idle time.
- Press "on/off" or , exit without saving. Press , exit and save.
- To maximize battery life, scale automatically enters Idle Mode, when there's no action or the load is stable. In Idle Mode, scale works in low-power consumption status. Any key pressing or motion in load wakes up scale from Idle Mode.
- Idle time can be set to: 0 (never idle), 5sec, 15sec, 30sec, 60sec.
- Press , enter Brightness / Backlight.


### Brightness / Backlight










- Scale displays LED brightness / LCD backlight status.
- Press , and , change LED brightness / LCD backlight status.
- Press “on/off” or , exit without saving. Press , exit and save.
- Dim LED brightness or turn off LCD backlight saves battery power dramatically.
- LED brightness can be set to: 1(dim), 2(normal), 3(bright).
- Press , enter Anti-Motion.






### Anti-Motion

- Scale display Anti-Motion level to be set, e.g., *5t6 1* indicating level 1.
- Press , and , change Anti-Motion level.
- Press “on/off” or , exit without saving. Press , exit and save.
- At the cost of measuring time, Anti-Motion function intelligently settles weight reading when scale is in motion. The weaker Anti-Motion is, the faster weight reading displays, but the longer it takes to be stable.
- Anti-Motion can be set to: 0 (off), 1 (weakest), 2 (weak), 3 (normal), 4 (strong), 5 (strongest).
- Press , enter Auto-Off again.



## 8. Calibration

Items	Remote control button	Display	Instructions
	Press  two times, enter the password display.	P0000	

Calibration	Press  set value, press  to move, Input 8416	P8416	
	Press  for conformation and into the calibration model.	CLbrt	
Parameter Settings	Press  into unit choose.	Un xx	Unit: kg or lb
	Press  for conformation and into gravitational acceleration setting.	GXXXX	Default value 9.794
	Press  for conformation and into max range setting.	FSXXX	Unit X1000. Such as: 1 means 1000, 0.5 means 500
No-load calibration	Press  for conformation and into “No-load calibration” .	LoAd0	
	No-load for the scale. press  to check the weight value when it is stable.	-----	Automatically enter the first weight test after zero test finished.
		LoAd1	
	Put on Farmar, press  and input the value after it is stable.	xxxxx	

<p>First Calibration</p>	<p>Press  to confirm Farmar's value, then start to calibration</p>	<p>-----</p>	<p>When the first calibration is finished, the second calibration is automatically entered</p>
<p>Second Calibration</p>		<p>LoAd2</p>	<p>press  to finished or out if no need second calibration.</p>
	<p>Put on Farmar, press  and input the value after it is stable.</p>	<p>xxxxx</p>	
	<p>Press  to confirm Farmar's value then start to calibration.</p>	<p>-----</p>	<p>When the second calibration is finished, the third calibration is automatically entered</p>
<p>Third Calibration</p>		<p>LoAd3</p>	<p>press  to finished or out if no need second calibration.</p>
			<p>out if no need</p>



			second calibration.
	Put on Farmar, press  and input the value after it is stable	xxxxx	
	Press  to confirm Farmer's value then start to calibration	-----	When the second calibration is finished, then it is finished and out of calibration
Out		End	

## 9. Battery Maintenance

To maximize battery life, please note the following battery maintenance guide.

- ① This scale is powered by a 6V rechargeable lead-acid battery.
- ① Battery is permanently attached to battery door. To remove battery pack, turn off two screws on access door, pull battery pack straight out, and unplug battery cable from scale.
- ① Depending on LED brightness or LCD backlight setting, 6V/10Ah battery works from 80 hours to 200 hours.
- ① In order to conserve battery life, enable Auto-Off and Idle Mode, dim LED brightness or turn off LCD backlight.
- ① Charging time for a completely discharged battery is approximately 8 hours.

- ❗ To obtain maximum service life, battery should be stored between -20°C (-4° F) and +50°C (122° F). Stored batteries should be recharged every three months.
- ❗ When charging battery, charging indicator being green indicates lack of power, being red indicates full.

## 10. Troubleshooting

Symptom	Possible Cause	Suggested Solution
not power-on after "on/off" is depressed	discharged / defective battery	check battery and charge
	defective "on/off" key	press harder and keep pressing 2sec
	defective power cable	open front panel, check power cable
	defective mainboard	contact representative
display flashes	discharged battery	charge battery
no action taken after key pressed	scale is disturbed	re-plug power cable
	defective key	contact representative
weight reading not stable	load in motion	keep load stable
	weak Anti-Motion	change Anti-Motion level
	damped loadcell or mainboard	dry loadcell or mainboard
	defective mainboard	contact representative
weight reading not zero when no load	discharged battery	charge battery
	load-cell stressed too long	hang scale in storage

	drifting loadcell	contact representative
large error in weight reading	scale not zeroed before applying load	manual Zero scale before loading
	wrong unit	switch to correct unit
	scale requires calibration	calibrate scale
	defective loadcell or mainboard	contact representative
battery can not be recharged	defective charge board	contact representative
	defective battery	
short remote controlling distance	discharged / defective remote battery	replace remote controller batteries